



## CENTEX MATERIALS LLC

# Concrete Cash Sale Policy & Requirements

## CASH SALE PAYMENTS

- **ALL CASH SALE** orders must be **PAID with Cash, Cashier's Check, Money Order, or Credit Card** at our Corporate Office **PRIOR** to the release of any material.
- Order backs **WILL NOT** be allowed without prepayment of material.
- If customer is required to meet the minimum 6 cubic yards or the customer will be charged a "Short Load" fee of \$250.00.
- Customer will be assessed a Truck Time fee if they "**hold**" any Centex Materials trucks for a length of time **EXCEEDING 5 mins.** per cubic yard (at which time truck maybe pulled/or you agree to pay "truck time"), unless previously negotiated / relayed into price with Centex Materials representative.

## CANCELLATIONS

- Customers are required to give a **MINIMUM** of a 2-hour notice prior to the scheduled delivery time of their order for any changes, reschedules, or cancellations.
- If the required 2-hour notice is not given prior to the scheduled delivery time, the customer will be responsible for the full payment of their order.
- **CANCELLATIONS** must be made with a **Dispatcher** at **512-460-3033**.
- If the Dispatch office is closed cancellations may be made with a concrete **Plant Manager**. (South Plant **512-444-9591**/ Round Rock **512-251-5106**)

## CUSTOMER ON-SITE RESPONSIBILITIES & REQUIREMENTS

- Customer must specify to the dispatcher at the time of placing their order of any steep grades/unlevel driveways, roads, hills, other unlevel surfaces, time constraints the driver needs to access on the property to deliver the order.
- If any damages are incurred to a Centex Materials truck(s) or property, due to customer not properly notifying Centex Materials dispatch office or plant manager of such safety concerns the customer will be responsible for any and all damages incurred.
- Customer must provide a place on their property or site for the driver to wash off chutes and delivery vehicle.
- The customer is responsible for the disposal of the unused material after the driver has unloaded it.
- Customer is responsible for properly requesting any additives, dyes, fibers, water proofing, litecrete, non-chloride, accelerators, retarder etc.

## REFUNDS

- If customer prepays for more material than ordered, upon request, Centex Materials LLC will refund their money 7 – 10 business days after the order is invoiced.
- **REFUNDS WILL NOT BE GRANTED** on any unused concrete that is sent back to the plant. Customer is responsible for the payment of all concrete ordered whether or not it is used.
- **REFUNDS WILL NOT BE GRANTED** on any order that is cancelled after a truck has been loaded.

**I fully understand the "WASH OUT" Requirements & Procedures as explained to me by Centex Materials Representative.**

**I have read and understand the terms set forth by Centex Materials LLC prior to my cash sale purchase.**